



Components of your service costs

- **Heating**

You have district heating provided by Vattenfall. Your heating is delivered collectively to the building, but you have your own individual meter which registers your usage on a daily basis. Your exact usage has been read directly from your individual meter.
- **Standing Right (vastrecht)**

The standing right is used to pay the fixed costs required for the supply and transport of energy. This includes such things as: the rent of the meter, the construction of the network, maintenance and repairs on the network, etc. As a member of The Cohesion, you get a great deal on this!
- **General Utilities**

This covers the usage of electricity and heating in all of the common areas, such as the main entrance, corridor lighting, elevator, etc.
- **Building Related**

This covers all of the services which have to do with the 24/7 operations of the building you live in. Consider, for instance, the elevator service provider, and other on-call technicians.
- **Garden & Green**

If your building has a private terrace, garden or rooftop for residents' use only, we need to maintain this on a regular basis.
- **Cleaning & Glass**

To ensure cleanliness of the buildings, we partner with a cleaning company who cleans on a set schedule. This means that together with our partner, we do our best to ensure that the main entrance, elevators, and common spaces are all clean and tidy for you.
- **Television / Internet**

The connections is provided by Ziggo and services by ITT desk.
- **Signal Delivery**

These are the costs for electronic equipment, necessary to receive and transmit the signal for your tv, internet connection, electronic door access and the emergency signal in the elevator.
- **House Management & Service Plan**

This is your fee for the house management in your building and the usage of The Cohesion member area's and facilities we provide as The C. This fee is included in your service costs.



THE COHESION

- **Administration costs**

For all administrative actions to arrive at a service cost settlement, we charge 5% administrative costs to the tenant.